

WestMap News

(West Midlands Analysis Project)

Issue No 2

Project Gets Ministerial Approval

Since the launch of the project which supports techniques used there has been a great deal of by the Department for Work and interest in what we are planning Pensions to fight benefit fraud. for the West Midlands and its sur- These include powerful rounding areas. Those of you who computer systems that have seen the press releases will help identify fraudsters have seen that there has even by cross-referencing in- been interest at ministerial level. formation across govern-

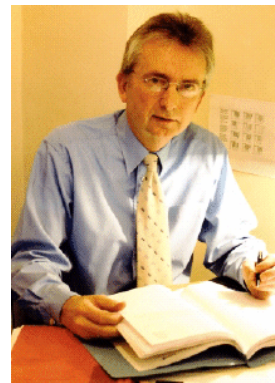
Anti-Fraud Minister James Plaskitt

said: "I welcome this campaign

ment departments. In

partnership with local authorities

like Worcestershire, Staffordshire



and Warwickshire, we are taking action

against more fraudsters than

ever before – in 2003/04

there were over 37,000

prosecutions and sanctions.

“Closer working with our part-

ners means that we know

where and when people try to commit

benefit fraud.”

Data Warehousing

Many of you will not have used a Data Warehouses previously but what these will do, in terms of fraud investigation, is that they will provide you with a very powerful tool with which you can analyse and interrogate data.

The front end for this analysis is software called ‘**Axle Studio**’ which has been used within organisations such as the Inland Revenue ,British Airways and Leicester City Council.

It also provides you with far more

flexibility in terms of analysis that existing systems will not allow you to do at the moment.

Further development of these warehouses will allow you to undertake localised data matching—giving anyone a big tick in the box for any future BFI inspections.

What we will be creating with this project will be a series of Data Warehouses that will contain Referral, Investigation and Benefit Case Load information.

Although these are independent systems the data can be analysed as if it were one warehouse, which provides the potential of analysis across multiple data sets. In future more data sets can be added.

Another reason why Data Warehousing may not been used previously is cost. This initiative and the numbers involved has allowed us to secure solutions, which we believe best suit the requirements of the project, that would have previously been beyond your normal budgets.



WestMAP Tool Kit

The first phase of the tool kit is available and ready for implementation. The topics covered are:

1. Circulars
2. Requests for Information
3. Policies
4. Procedures
5. Legislation
6. Service Level Agreements

7. Pro Active Investigation
8. National Statistics
9. Other

The tool kit has been developed using process mapping software called Protos. The same software is currently being used by NAFN so you may have already seen this type of development.

Our intention is to develop the tool

kit over the next 12 months and any suggestions or indeed contributions are more than welcome.

At the moment the only contributions have come from the project board.

The updates to the tool kit will be issued throughout the year typically every quarter.

Questions and Answers

When will the software be installed? The roll out of the software is ready to begin with the Beta sites being installed first and then the following week to all other sites. You should have had technical details already and it is important that you have technical staff 'available' when the implementation takes place on site.

Do I need to do anything before the software can be installed?

The 'Technical Sheets' that have been issued need to be completed and returned to confirm that you have the correct technical environment.

What training will there be?

Training will be given on all the

software that is being installed. Additional training will be delivered by Focus Training (February) in relation to analysis and investigative practices.

What will be the cost from 1-April 2006?

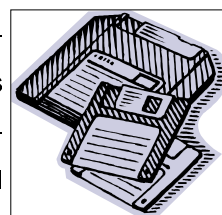
No additional costs will be incurred until April 2007.

Software open day

There will soon be a Software Open day in addition to the training that will follow installation of the systems. This will allow you to have a preview of the software that will be implemented at your site.

It will also give you the opportunity to meet with the software

developers and the team who will be conducting the implementation and training.



Open Day
Dates to be an-

The project lasts until the end of March 2007 so we expect to be developing both the analysis capabilities and the tool kit during that

period.

You will have received a fax back from the project board confirming your attendance and the day that suits you best.

We believe this will be an excellent opportunity to gain early feedback into how we are driving the project.